



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999

Email: foi@secamb.nhs.uk

26th April 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/03035.

You requested the following information:

1a) Please can you provide details of the total duration of time front-line emergency staff have spent being forced to work later than their regular shift's ending time for the years 2010, 2011, 2012, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

We do not collate information of this nature.

b) Please also include details of the maximum amount of time a front-line emergency staff member had to work later than their regular shift's ending time on a single occasion for the years 2010, 2011, 2012, 2013, 2014 and 2015. Please take each year to mean from January to December.

We do not collate information of this nature.

c) Do you have a policy for compensating staff who are forced to work later than their regular shift's ending time? If so, please provide a copy of this policy. In addition, should a policy exist, could you please confirm how much has been paid under that policy for the years 2010, 2011, 2012, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

Standard Agenda for Change terms and conditions apply for overtime at the end of shifts. The exemption under s21 applies as this information is accessible elsewhere. Please see the following link:

<http://www.nhsemployers.org/your-workforce/pay-and-reward/nhs-terms-and-conditions/nhs-terms-and-conditions-of-service-handbook>

2a) Please can you provide details of the total duration of time front-line emergency staff have had days off cancelled and are forced to come into work on their day off and work overtime for the years 2010, 2011, 2012, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

We never cancel or force staff off of their rest days. Staff can volunteer to do overtime but it is purely up to them.

b) Do you have a policy for compensating staff who are forced to work on their day off and work overtime? If so, please provide a copy of this policy. In addition, should a policy exist, could you please confirm how much has been paid under that policy for the years 2010, 2011, 2012, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

We never cancel or force staff off of their rest days. Staff can volunteer to do overtime but it is purely up to them.

3a) Please can you provide details of the total duration of time front-line emergency staff miss or have late meal breaks for the years 2010, 2011, 2012, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

We do not collate the duration of time involved where staff miss or have late meal breaks.

b) Do you have a policy for compensating staff who are forced to work on their day off and work overtime? If so, please provide a copy of this policy. In addition, should a policy exist, could you please confirm how much has been paid under that policy for the years 2010, 2011, 2013, 2014 and 2015 to date? Please take each year to mean from January to December.

This is the same as question 2a. We never cancel or force staff off of their rest days. Staff can volunteer to do overtime but it is purely up to them.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust